

ROBERT L EHRLICH, JR. Governor MICHAEL S. STEELE Lieutenant Governor

Maryland Department of Budget & Management DBM - people and technology...

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CENTRAL COLLECTION UNIT

300 West Preston Street Room 501 Baltimore, MD 21201 Henry J. Raymond Director

JAMES C. DIPAULA Secretary

October 7, 2003

FROM: Henry J. Raymond

Director

We are experiencing a large volume of calls at this time. Central Collection Unit has extended hours for customer convenience during this time.

Additionally, you may contact us by e-mail at CCUINFO@dbm.state.md.us . A Customer Service Representative will return your call in a timely manner. Please include your name, debtor #, telephone #, purpose of call and the best time to contact you. We can also reply to you by e-mail if you so desire.

Thank you.